

LANGUAGE REQUEST CARDS

WHAT ARE THESE CARDS?

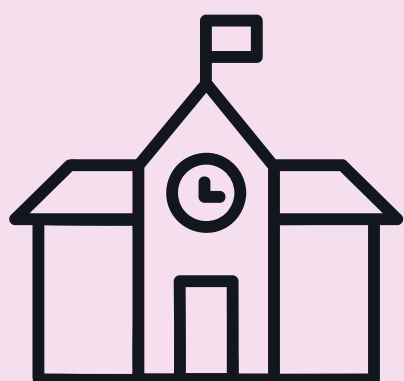
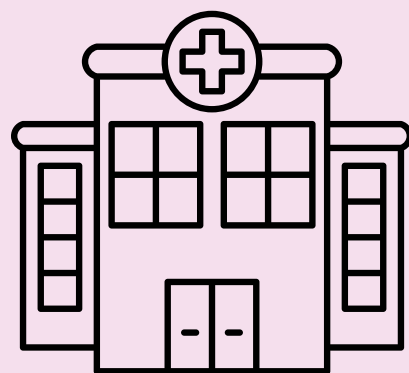
Language request cards are cards that can be given to staff at agencies that receive federal funding for programs, activities, and services to request language access services, such as interpretation & translation.

They are important because these services are supposed to be offered free of charge for Limited English Proficiency (LEP) individuals, *regardless* of citizenship status. It is upon us to utilize these services or risk them becoming underfunded.

Further, it's hard to utilize services that aren't known. Here's a few examples of agencies that should be offering language access.

HOSPITALS

Not all hospitals receive federal funding; thus, they may not be required to provide language access services. Most should, however, provide language services.



PUBLIC SCHOOLS

All public schools are federally funded. As such, they need to provide language access services. Check with your children's schools to get information on their LEP Coordinator.

GOVERNMENT AGENCIES

Agencies such as the IRS, Social Security, Representative Offices, City Departments, etc. should all have language access services.



NONPROFITS

Nonprofit orgs that receive federal funding for certain services should have language access services. For example, unaccompanied minor case management. When in doubt: remember to ask.